



## HEALTH & SAFETY GUIDELINES

**At Spa at The Del, the health and safety of our guests and Team Members is our highest priority.** As part of the Curio Collection by Hilton, Hotel del Coronado and Spa at The Del have implemented the [Hilton CleanStay](#) program to provide an industry leading level of clean.

As part of our response to the current pandemic, we are requiring all spa guests and Team Members to pass a temperature check and COVID 19 symptom screening prior to entering the Spa. Given the close proximity between our guests and Team Members during spa treatments, we believe this is critical to prevent the spread of the virus.

**If you are exhibiting a fever or any of the symptoms consistent with COVID-19, the spa will decline to go forward with your scheduled appointment.** *The Spa will waive their 24-hour cancellation policy if a guest cancels due to a fever or COVID related symptoms.*

Additional measures to ensure your safety:

- We have made our cleaning and hygiene protocols even more rigorous, including additional time between services for sanitation and the removal of all shared items
- We have taken additional measures to comply with physical distancing requirements, including the staggering of appointment times and spacing of seating areas
- Spa Team Members are required to wear a face covering at all times
- Spa guests are required to wear face coverings except when the face covering must be removed for the performance of services involving the face
- In accordance with state guidelines, all hot tubs and steam rooms are closed at this time
- Upon arrival, you will be greeted in the reception area and escorted directly to your treatment room
- We ask that you wash your hands often with soap and water for at least 20 seconds, or if unavailable, use an alcohol-based hand sanitizer provided by the spa